



Embedding Safety into Daily Work

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Problem Statements:

- SCHR continues to see staff and patient harm.
- Not all staff, patients, families, physicians believe they are personally accountable for safety of self and others.
- Just culture and individual accountability needs to be further developed throughout Sun Country Health Region.
- Root cause analysis, patterns and trends of incidents are not always shared nor learnings applied consistently.
- Safety culture and processes are not always aligned and embedded throughout the Region.
- New approaches are needed to ensure the success of replication and streamlining/integration of current safety processes.
- The culture of safety has not been fully adopted at all levels of the organization.
- The current reporting systems do not support timely follow up, timely analysis of trends and patterns nor capacity to escalate concerns throughout the organization.

Targets:

By March 31, 2018:

- 100% of SCHR sites will have implemented the elements of Safety Management System and Safety Alert System/Stop the Line.
- 100% of Code 3 /4 and Time Loss Incidents will be investigated using a structured root cause analysis process.
- 18% of all incidents reported will be near misses
- 90% of staff and managers surveyed will indicate that they feel supported and confident to identify safety hazards and take action.
- 95% of patients surveyed will feel comfortable to speak up and stop the line.
- Reduce % of harm by 10% (patient and staff).
- 100% of sites have an audit score of 80% by March 31, 2018.
- 25% decrease in number of WCB claims.

Better Teams

Saskatchewan Health Care System Strategic Framework



Better Health

Improve population health through health promotion, protection and disease prevention, and collaborating with communities and different government organizations to close the health disparity gap.

Better Value

Achieve best value for money, improve transparency and accountability, and strategically invest in facilities, equipment and information infrastructure.

Better Teams

Build safe, supportive and quality workplaces that support patient and family-centered care and collaborative practices, and develop a highly skilled, professional and diverse workforce that has a sufficient number and mix of service providers.

Better Care

In partnership with patients and families, improve the individual's experience, achieve timely access and continuously improve healthcare safety.

Better EVERY DAY